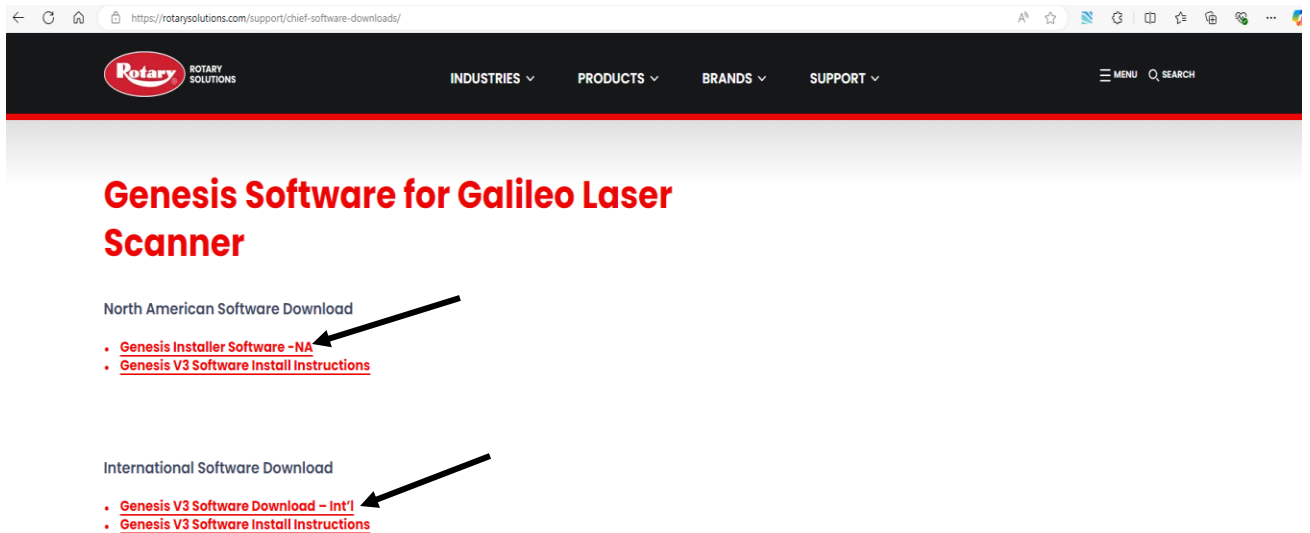


## Genesis V3 Software Install/Update Instructions

- 1.) Go to <https://rotarysolutions.com/support/chief-software-downloads/>  
Double click on latest Genesis software version to download



The screenshot shows a web browser window with the URL <https://rotarysolutions.com/support/chief-software-downloads/>. The website header includes the Rotary Solutions logo and navigation menus for INDUSTRIES, PRODUCTS, BRANDS, and SUPPORT. The main content area is titled "Genesis Software for Galileo Laser Scanner" and is divided into two sections: "North American Software Download" and "International Software Download".

**Genesis Software for Galileo Laser Scanner**

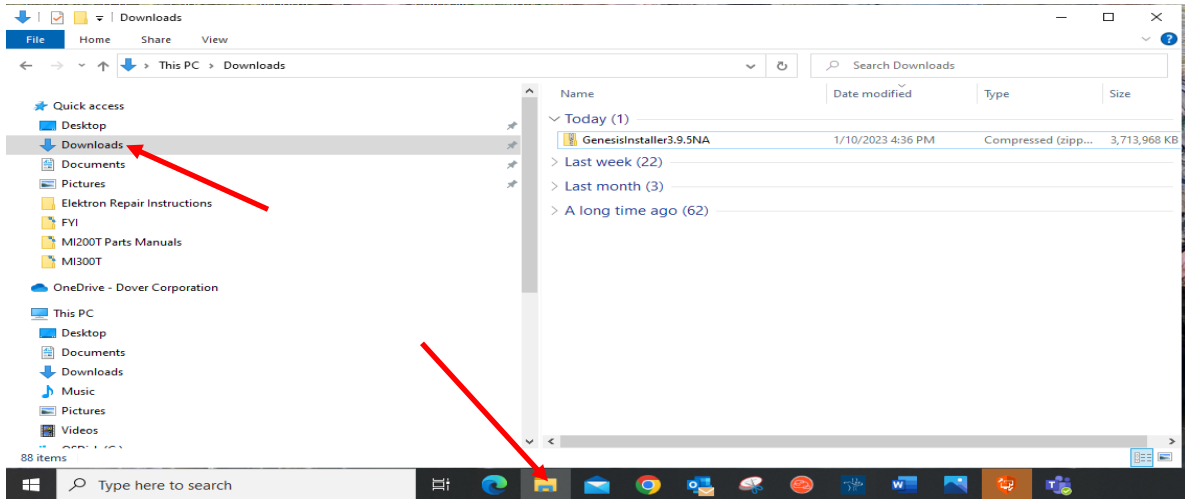
North American Software Download

- [Genesis Installer Software -NA](#)
- [Genesis V3 Software Install Instructions](#)

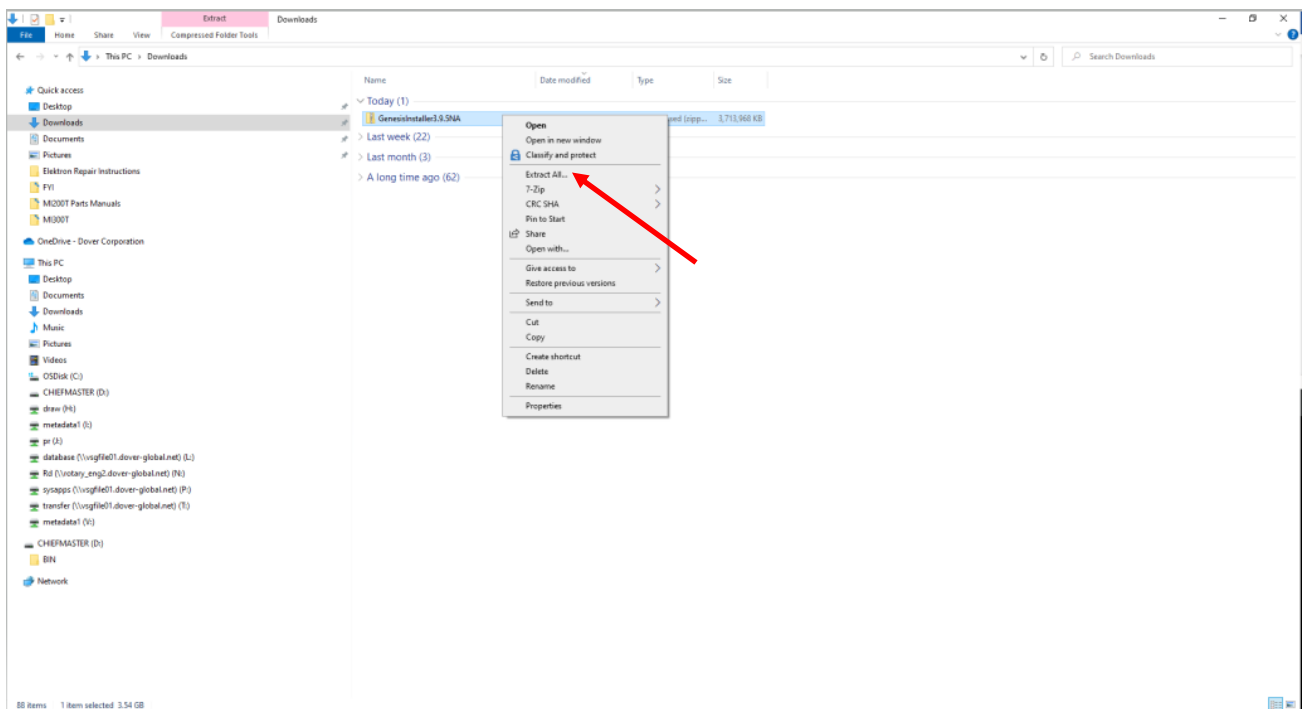
International Software Download

- [Genesis V3 Software Download - Int'l](#)
- [Genesis V3 Software Install Instructions](#)

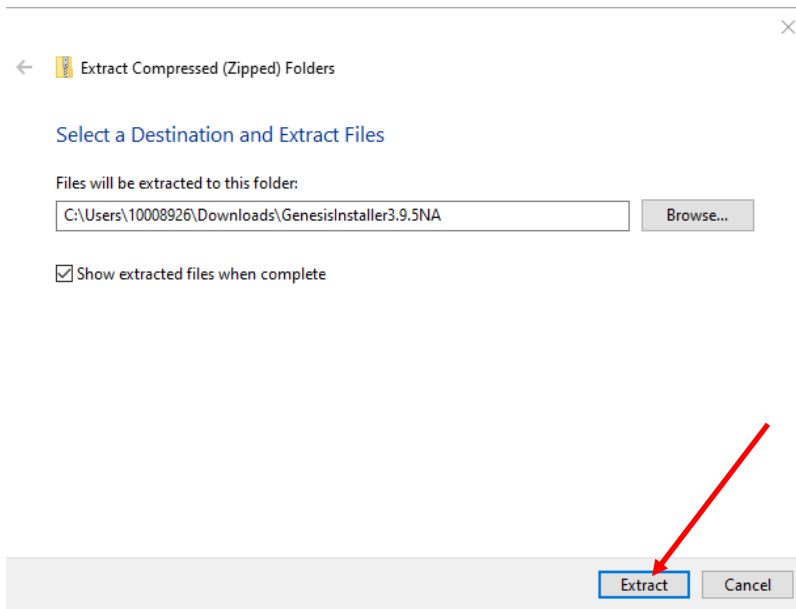
2.) Once the software is downloaded, click on File Explorer icon on the PC and select the download folder.



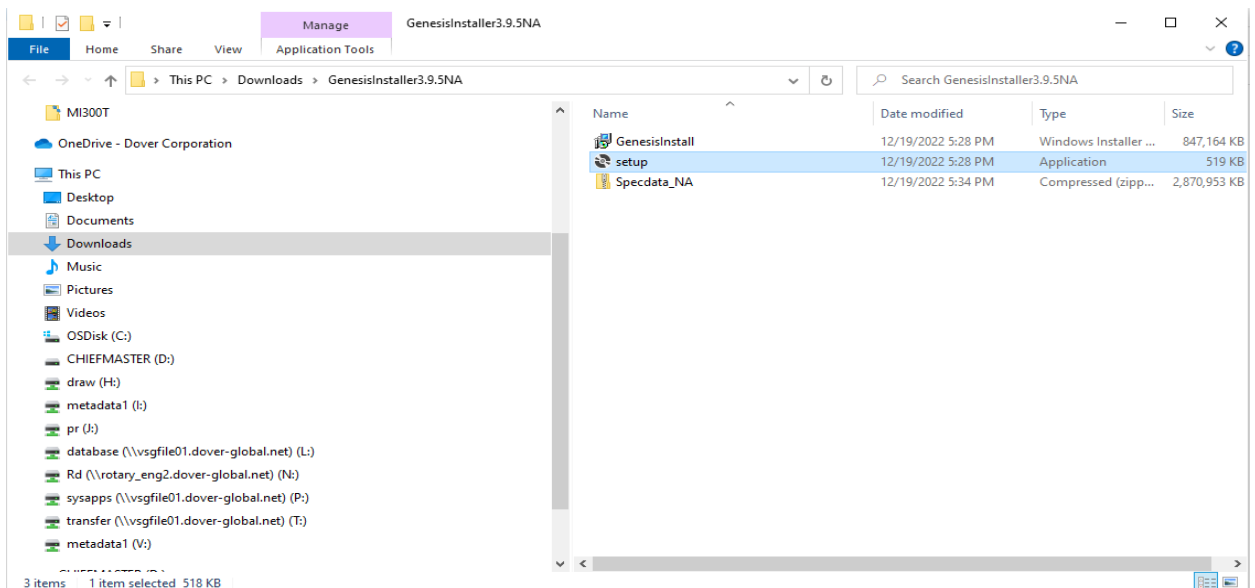
3.) Right click on GenesisInstaller3.X.XNA and select Extract Files

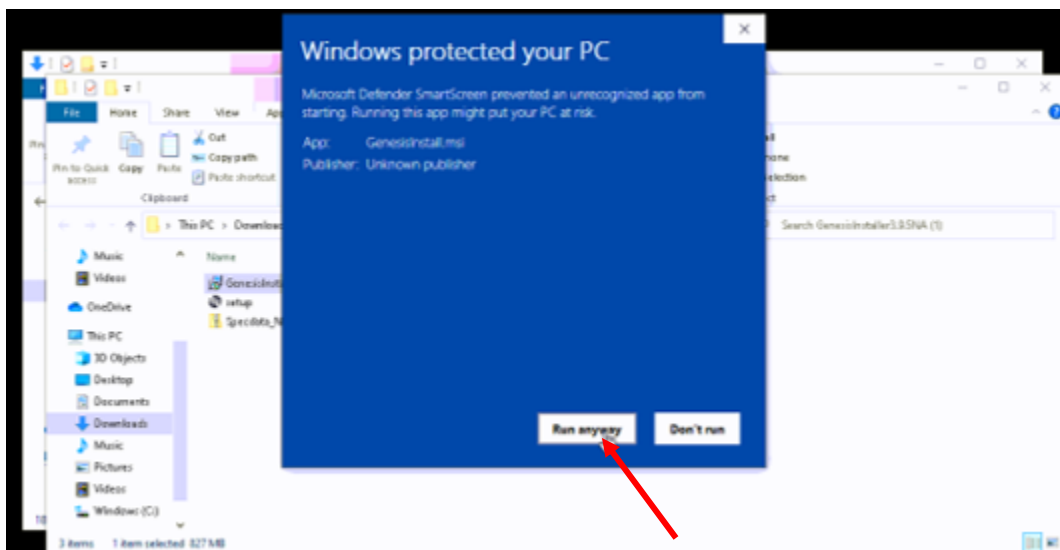
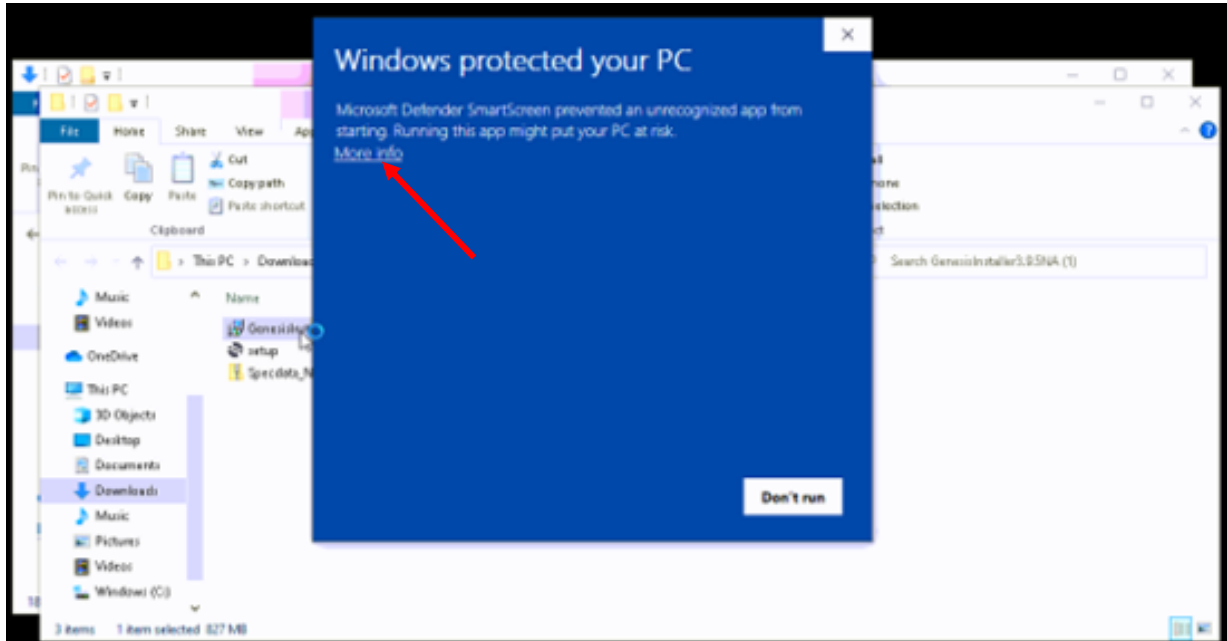


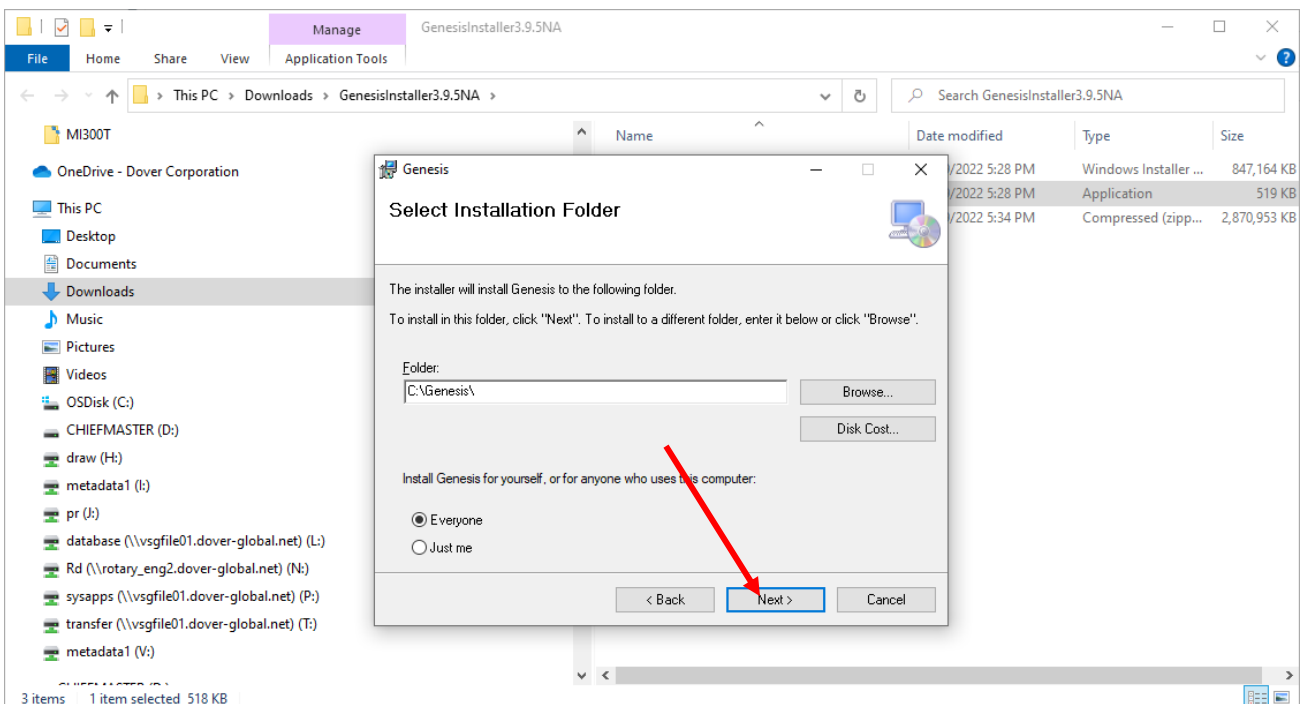
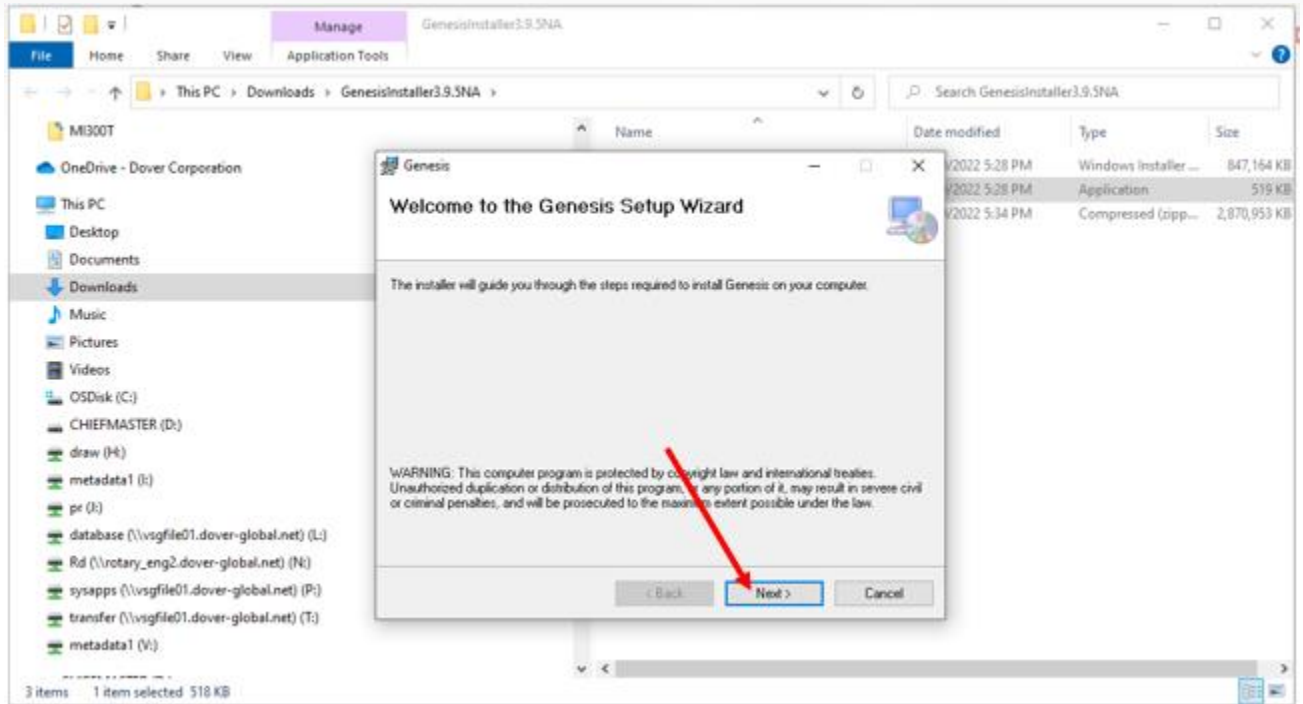
#### 4.) Click Extract

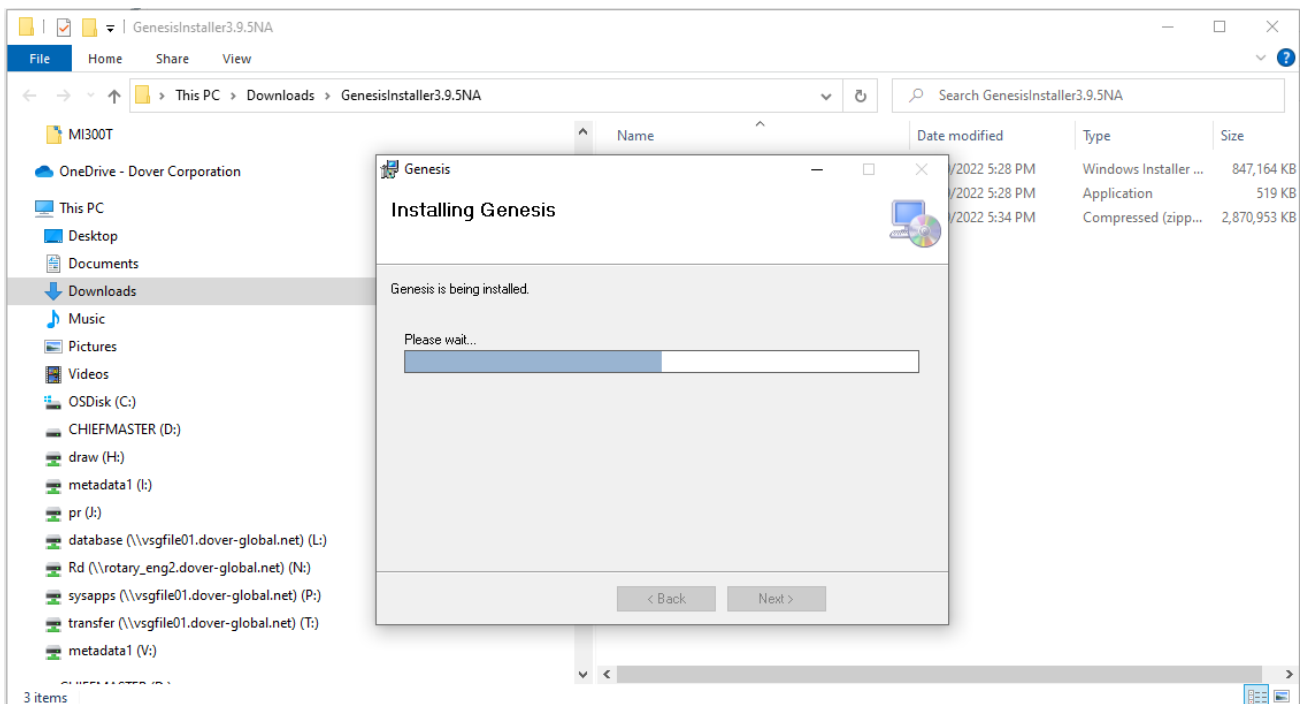
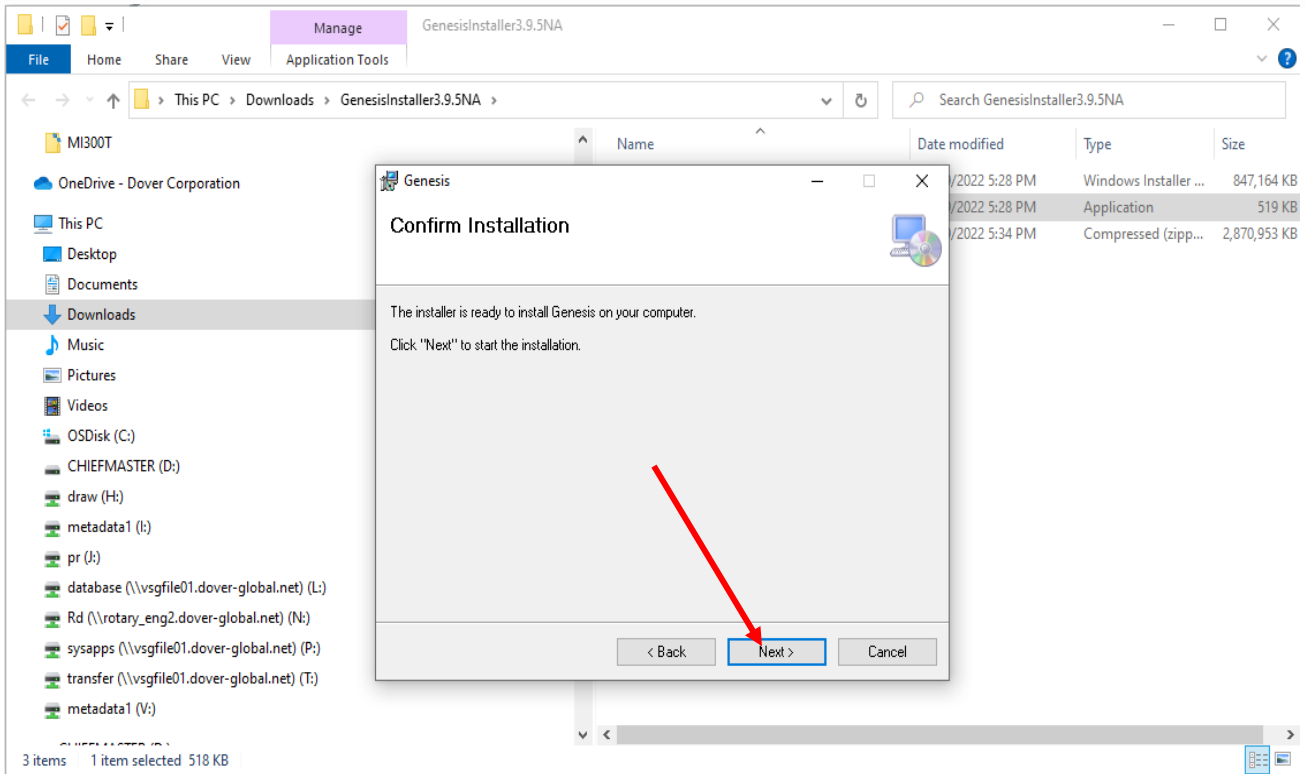


5.) Once the folder has been extracted, double click on “Setup” and follow prompts to begin software install. Note: *Install can take 30-45 minutes. **DO NOT cancel the setup at any time.** If software has not finished install after 45 minutes, contact Chief Tech Support for assistance.*

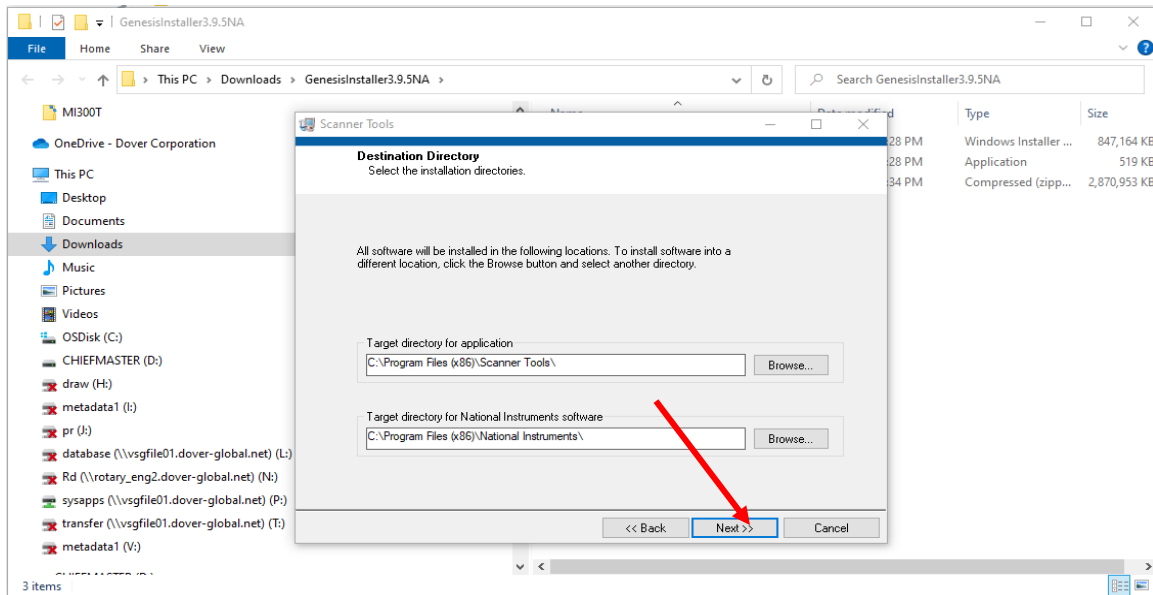




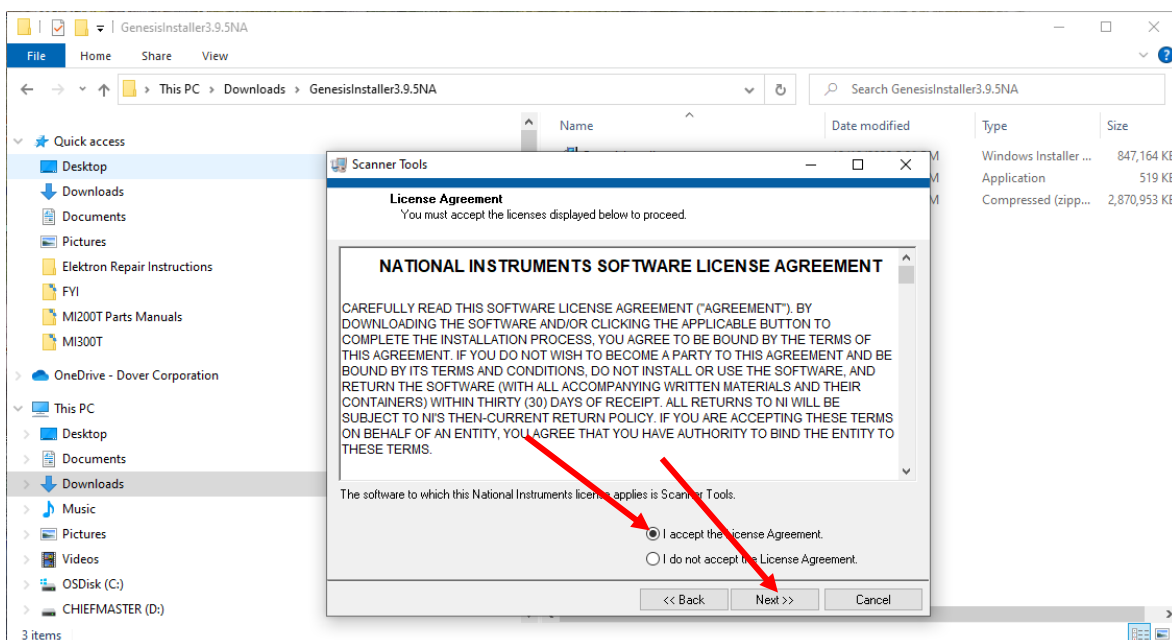




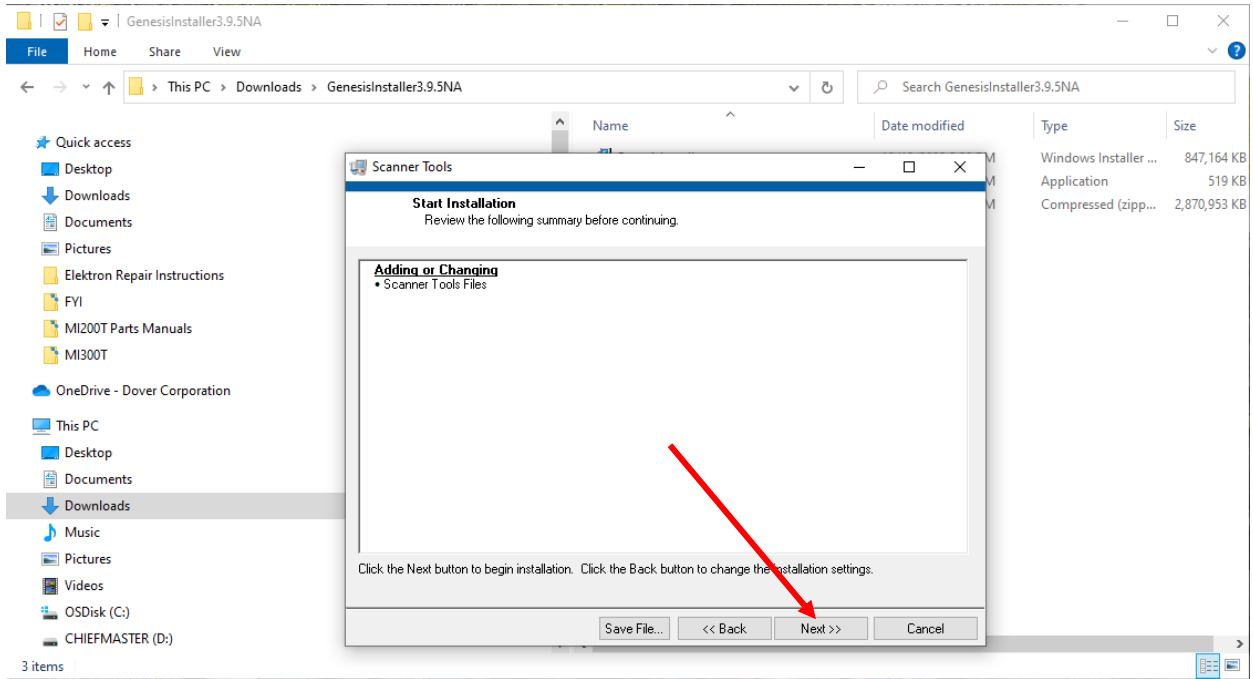
6.) Click “Next” on Scanner Tools Destination Directory window. *Note: If updating Genesis, you may not see the Scanner Tools windows. If you do not see these prompts, skip to step 13.*



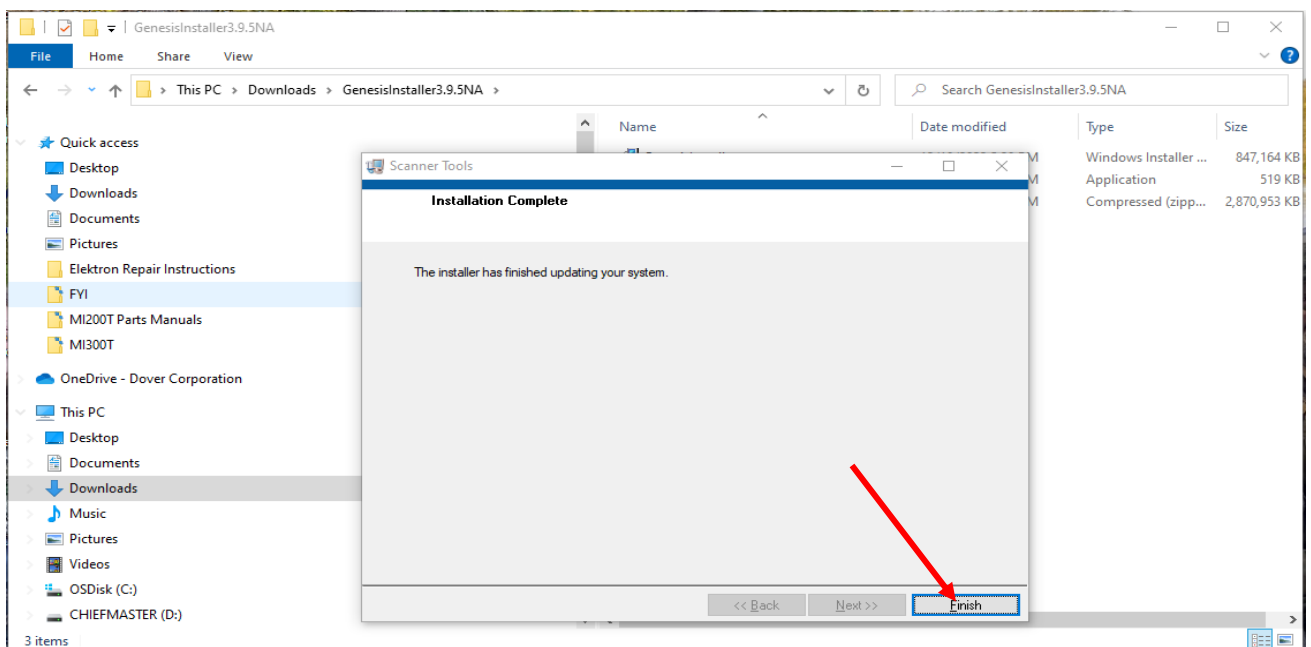
7.) Accept the Licence Agreement and click “Next”



8.) Click “Next” on Scanner Tools Start Installation window. If “Next” is greyed out, click on “Cancel” and move to step



9.) Click “Finish” once the scanner tools installation is complete





10.) If updating the software from an older version, the software should now be updated and no further action should be required. For new software installations, continue to step 11 for measuring systems with wireless Galileo scanners. Skip to step 20 if operating the wired version of the Galileo scanner

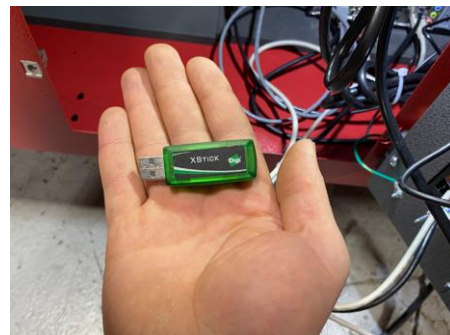
11.) Install power cable on scanner and turn scanner power switch on. Verify USB is disconnected from scanner.



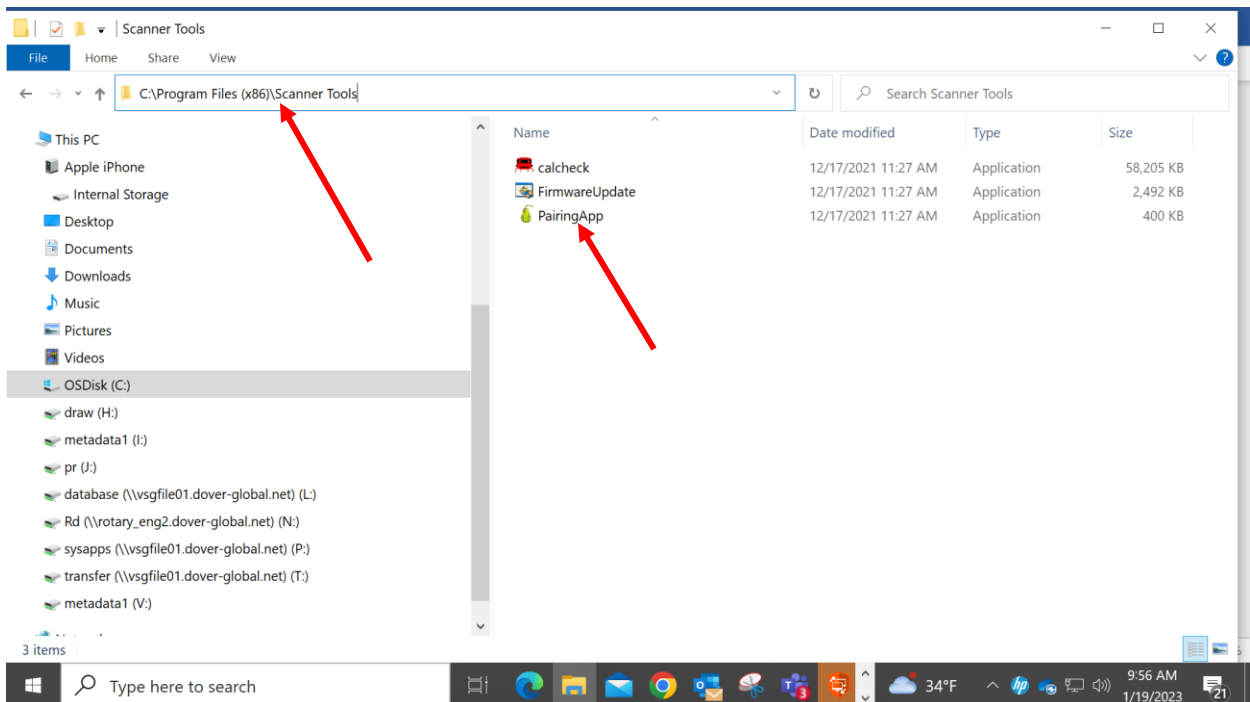
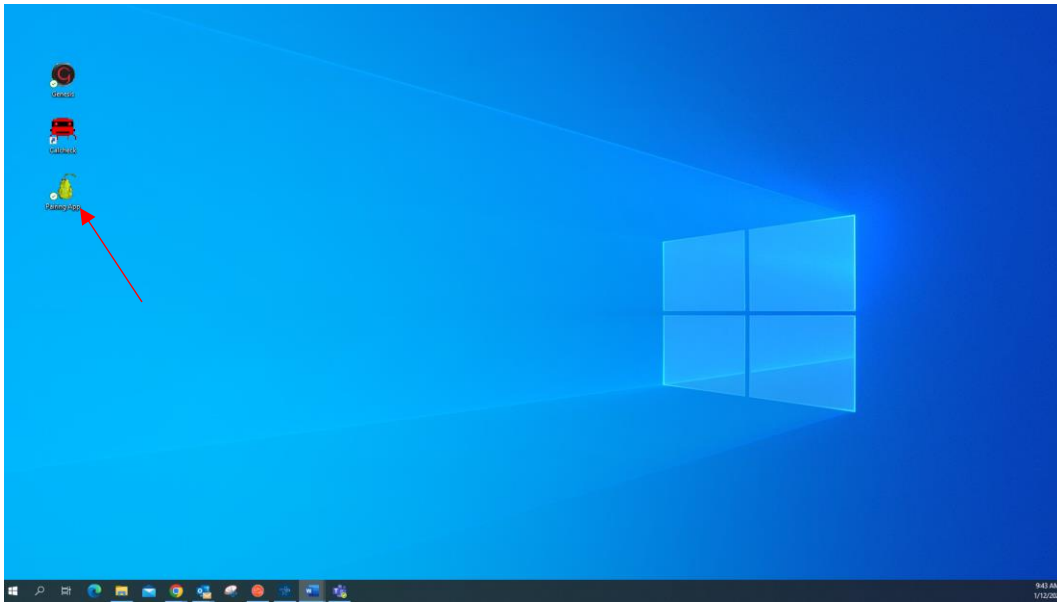
12.) Locate wireless dongle.



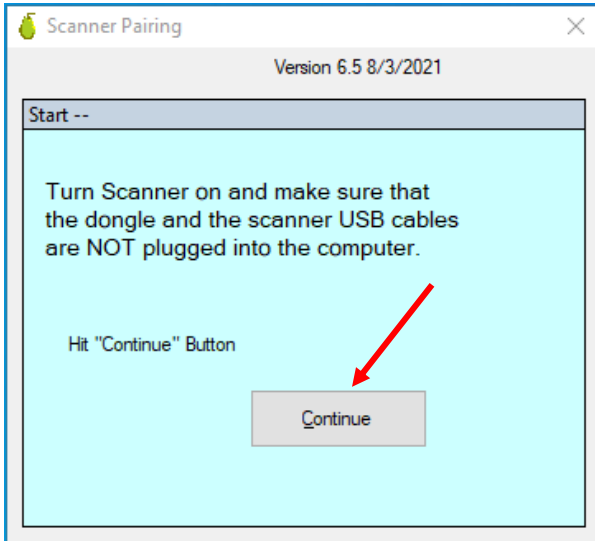
OR



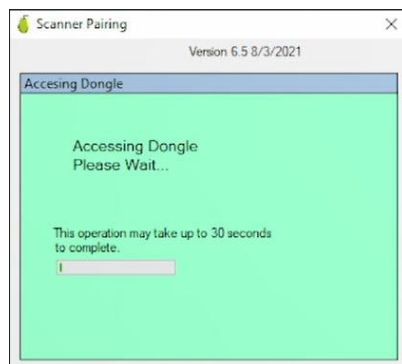
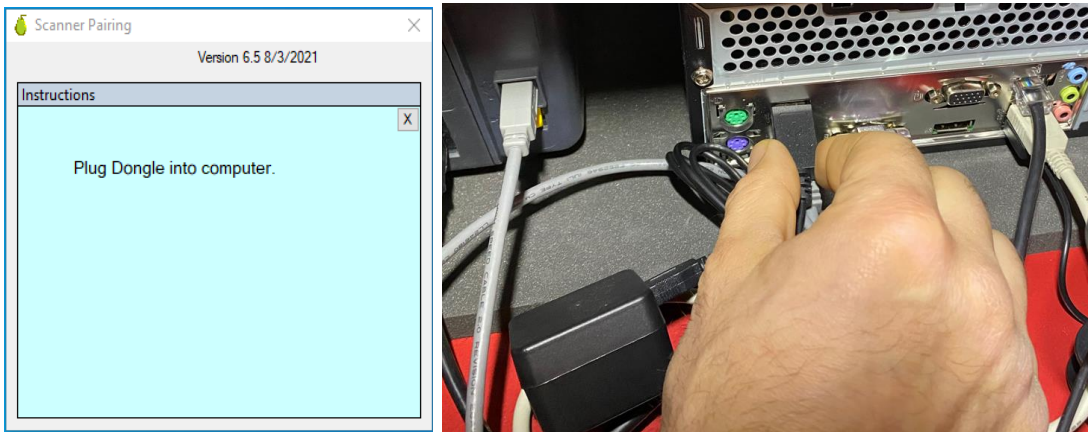
13.) Click on Pairing App icon on desktop. Note: If you do not see the icon on the desktop, pull up File Explorer (Step 5) and go to C:\Program Files (x86)\Scanner Tools to locate Pairing app



14.) Click “Continue” on Pairing App



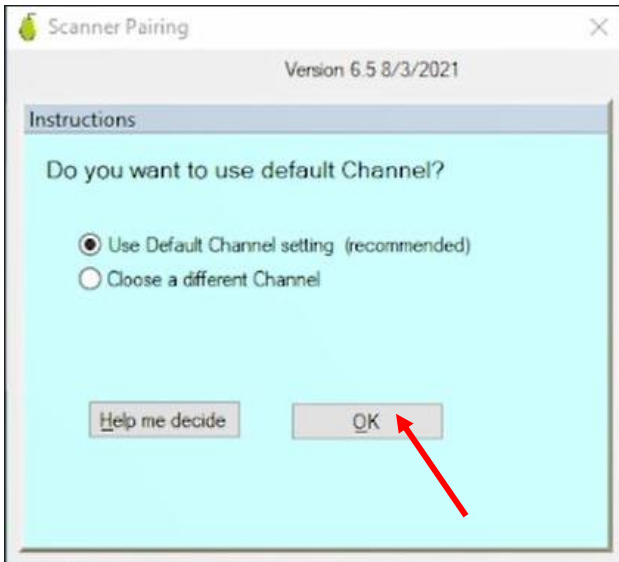
15.) Plug Dongle into computer as directed



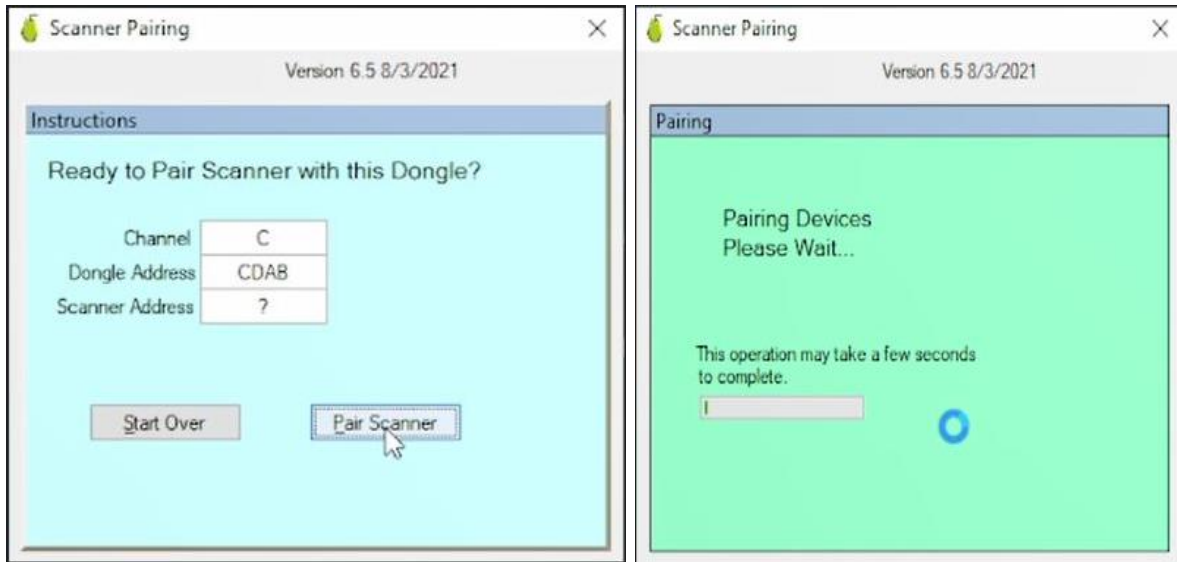
16.) Plug in USB cable into scanner and turn scanner switch on.



17.) Select “Use Default Channel setting” and click “OK”



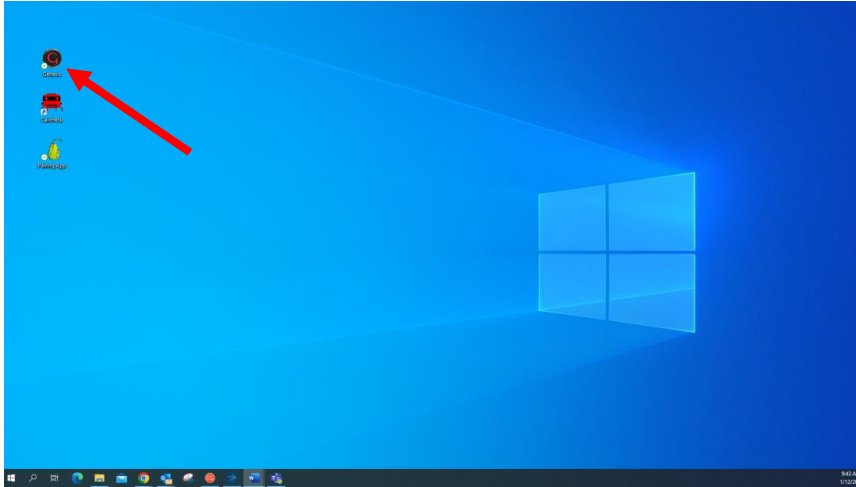
18.) Click “Pair Scanner”



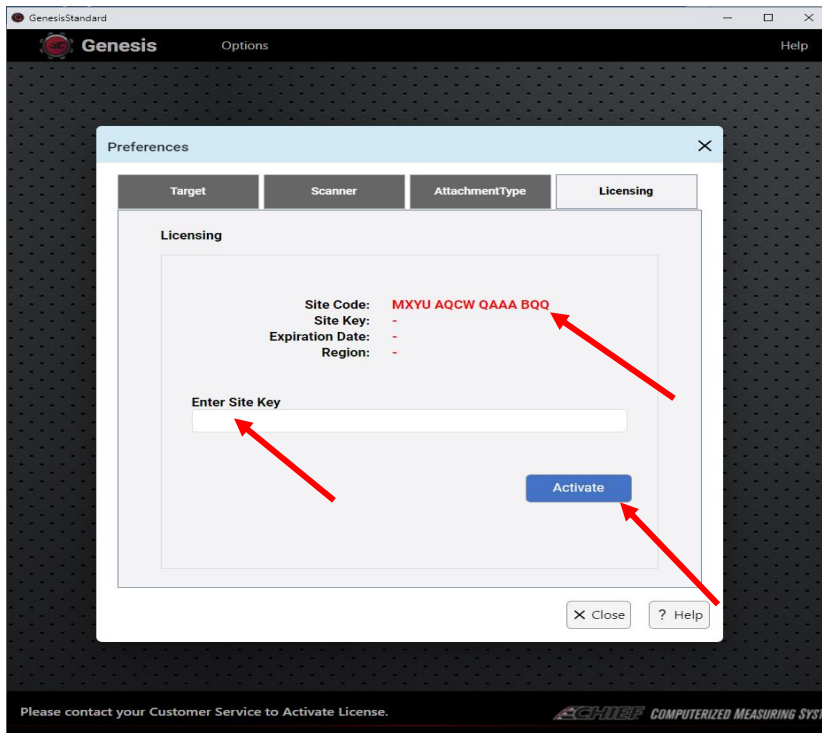
19.) Click “DONE” once pairing of scanner and dongle is complete



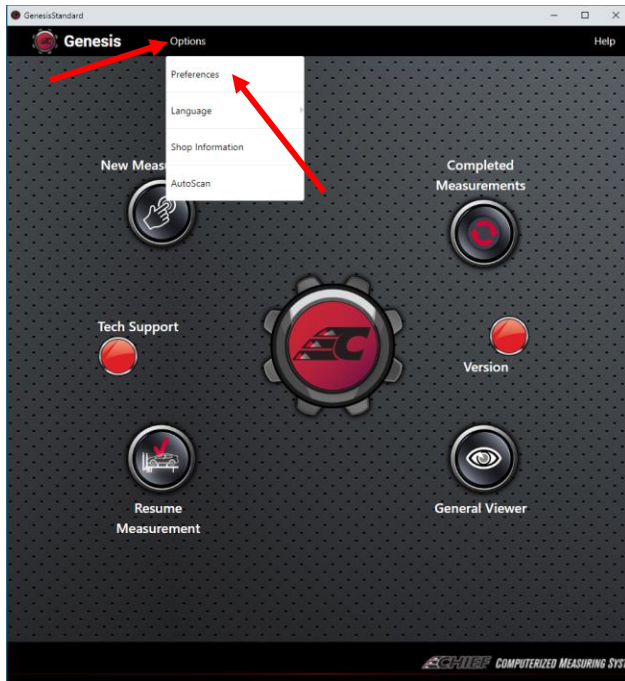
20.) Double click on Genesis icon on desktop



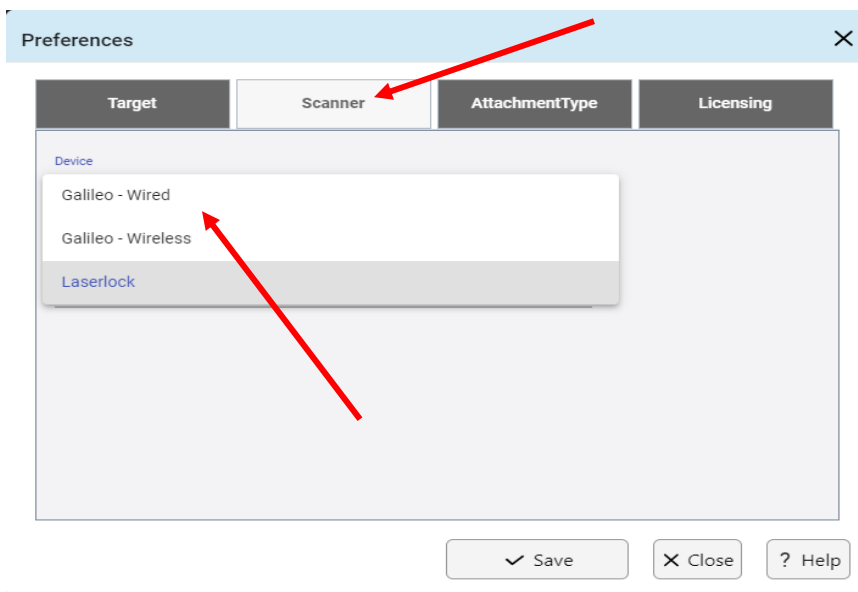
21.) If prompted to enter a site key during initial startup, please have site code available and call 1-800-445-9262 option #1 to get a site key issued from Chief. Type in site key given and click “Activate”. Once the site key is activated, click “Close” . If not prompted to enter site key, continue to step 25.



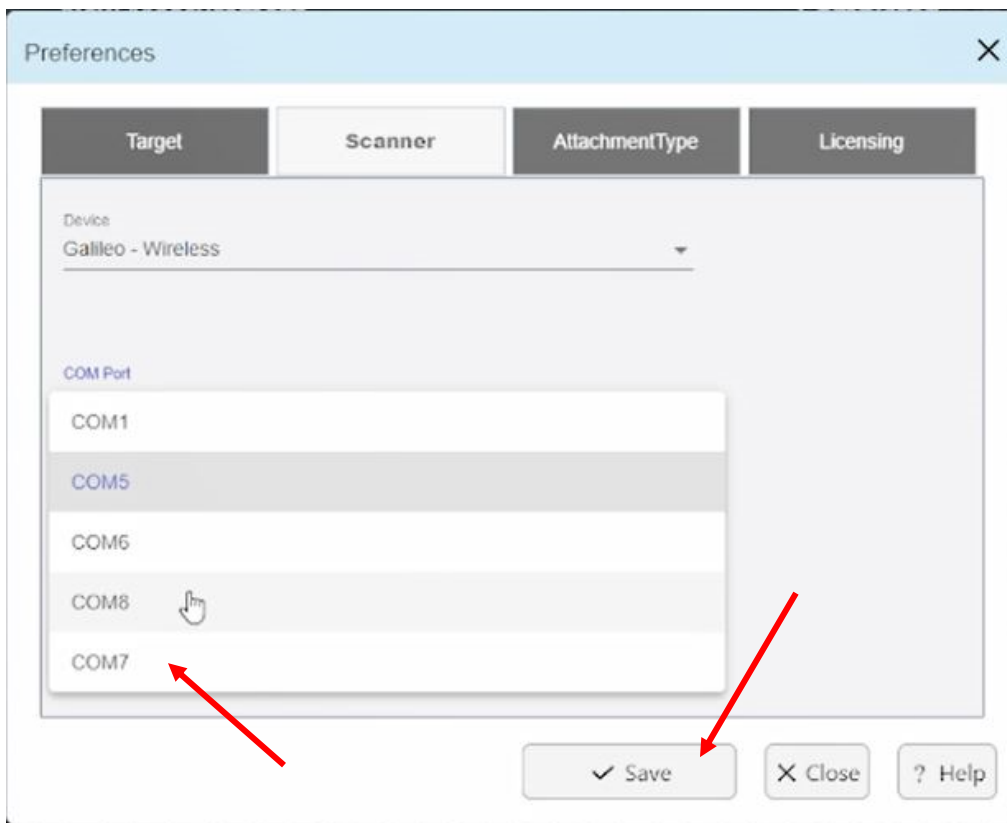
22.) Click “Options” drop down menu and select “ Preferences”



23.) Click on Scanner tab. Now click drop down menu for Device and select the model of scanner that is being used.



24.) Click COM drop down menu and select the proper COM port. If COM port is unknown, click on the COM port that is listed on the bottom of the drop down menu. If software is being installed as an update and not a new install, the COM port may already be selected. In this case you will not need to select the COM port. Once port is selected, click “Save”. *Note: If the wrong COM port is selected, you may get a Scanner Start Fail error message when pulling up a specific vehicle spec. If this is the case, exit back to the preferences screen and select a different COM port.*



25.) The Genesis software installation/update is now complete. If you have any issues with the software after the installation/update, pull up your web browser and go to [www.chiefhelp.com](http://www.chiefhelp.com) for assistance from Chief Tech Support.





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